



Quality Policy | June 2020

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POLICY STATEMENT

EarthSense Systems Limited (the 'Organisation') aims to provide its customers with products and services which meet the customer's needs, and meet the specification quoted. These products and services should be delivered to the timescale and budget agreed with the customer.

The management is committed to:

1. Develop and improve the Quality Management System based upon the requirements of ISO 9001:2015
2. Continually improve the effectiveness of the Quality Management System
3. The enhancement of customer satisfaction

The management has a continuing commitment to:

- Ensure that customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction
- Communicate throughout the Organisation the importance of meeting customer needs and all relevant statutory and regulatory requirements
- Establish the Quality Policy and its objectives
- Ensure that the Management Reviews set and review the quality objectives, and reports on the Internal Audit results as a means of monitoring and measuring the processes and the effectiveness of the Quality Management System
- Ensure the availability of resources
- Training and development of our employees

All personnel understand the requirements of this Quality Policy and abide with the contents of the Quality Management System. The Organisation complies with all relevant statutory and regulatory requirements and constantly monitors its quality performance and implements improvements when appropriate.

This Quality Policy is regularly reviewed in order to ensure its continuing suitability. Copies of the Quality Policy are made available to all members of staff. Copies of the minutes of Management Reviews, or extracts thereof, are provided to individual members of staff in accordance with their role and responsibilities as a means of communicating the effectiveness of the Quality Management System.

Reviewed: 01/06/2020

Signed by: Tom Hall

Position: Director

Signature:

