



Quality Policy | February 2024

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POLICY STATEMENT

EarthSense Systems Limited (the 'Organisation') aims to provide its customers with products and services which meet the customer's needs, and meet the specification quoted. These products and services should be delivered to the timescale and budget agreed with the customer.

The management is committed to:

1. Maintain and improve the Quality Management System based upon the requirements of ISO 9001:2015
2. Continually improve the effectiveness of the Quality Management System
3. The enhancement of customer satisfaction

The management has a continuing commitment to:

- Ensure that customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction.
- Communicate throughout the Organisation the importance of meeting customer needs and all relevant statutory and regulatory requirements.
- Establish the Quality Policy and its objectives.
- Ensure that the Management Reviews set and review the quality objectives, and reports on the Internal Audit results as a means of monitoring and measuring the processes and the effectiveness of the Quality Management System.
- Ensure the availability of resources.
- Training and development of our employees.
- Ensure all personnel understand the requirements of this Quality Policy and abide with the contents of the Quality Management System.
- Ensure the Organisation complies with all relevant statutory and regulatory requirements and constantly monitors its quality performance and implements improvements when appropriate.

Scope, monitoring and review

Scope

The Company will communicate this policy to all employees of EarthSense.

Monitoring and review

We will review the implementation of this policy in respect of its suitability, adequacy and effectiveness and make improvements as appropriate.

Version Control

Version	Name	Date	Changes
V1.0	Tom Hall	August 2021	Policy created.
V1.0	Michelle James	February 2023	Policy reviewed
V1.0	Michelle James	February 2024	Policy reviewed

Signed on behalf of Board of Directors:

A handwritten signature in black ink, appearing to read 'THALL', with a small horizontal line extending to the right.

Position: CEO

Signed by: Tom Hall

Date: 19/02/2024